# **INVESTOR PRESENTATION**

MARRIOTT VACATIONS WORLDWIDE

MAY 2020



#### **Forward-Looking Statements**



We refer throughout this presentation to the results from the business associated with the brands that existed prior to our acquisition of ILG, Inc. ("ILG") as "Legacy-MVW," and we refer to the results from the business and brands that were acquired from ILG as "Legacy-ILG."

The Company cautions you that these statements are not guarantees of future performance and are subject to numerous risks and uncertainties, including, without limitations, conditions beyond our control such as the length and severity of the current COVID-19 pandemic and its effect on our operations; the effect of any governmental actions or mandated employer-paid benefits in response to the COVID-19 pandemic; the Company's ability to manage and reduce expenditures in a low revenue environment; volatility in the economy and the credit markets, changes in supply and demand for vacation ownership and residential products, competitive conditions, the availability of additional financing when and if required, and other matters disclosed under the heading "Risk Factors" contained in the Company's most recent Annual Report on Form 10-K filed with the U.S. Securities and Exchange Commission (the "SEC") and in subsequent SEC filings, any of which could cause actual results to differ materially from those expressed in or implied in this presentation. These statements are made as of the date of issuance and the Company undertakes no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events, or otherwise.

In this presentation we use certain financial measures that are not prescribed by United States generally accepted accounting principles ("GAAP"). We discuss our reasons for reporting these non-GAAP financial measures herein, and reconcile the most directly comparable GAAP financial measure to each non-GAAP financial measure that we report (in the Appendix). Non-GAAP financial measures are identified in the footnotes in the pages that follow and are further explained in the Appendix. Although we evaluate and present these non-GAAP financial measures for the reasons described in the Appendix, please be aware that these non-GAAP financial measures have limitations and should not be considered in isolation or as a substitute for revenues, net income, earnings per share or any other comparable operating measure prescribed by GAAP. In addition, these non-GAAP financial measures may be calculated and / or presented differently than measures with the same or similar names that are reported by other companies, and as a result, the non-GAAP financial measures we report may not be comparable to those reported by others.

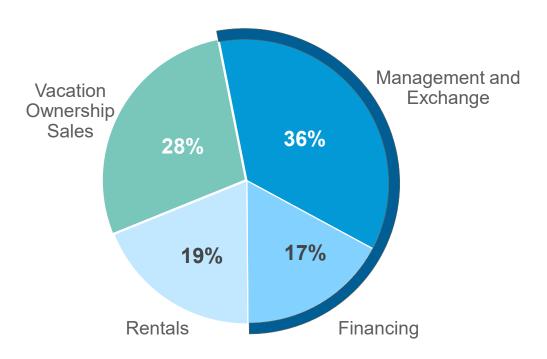
## **Powerful Business Model Driving Long-Term Growth**



- Well Positioned to Weather the Storm
- Unique Business Model
- Long-Term Growth Strategy



#### **2019 Adjusted EBITDA Contribution**



~45%
of Adjusted EBITDA
Contribution from
Recurring Sources









#### **Taking Aggressive Cost Reduction Measures**



Salaries and wages reduced

50% reduction for Senior Leadership

Furloughing nearly 65% of associates

Reducing hours for most remaining associates

Other salaries and wages measures

Deferred 2020 merit increases

Deferred 2019 401(k) company match contributions

Hiring freeze on non-mission critical positions

Other cost reduction measures

Eliminated all travel and off-site meetings

Curtailed discretionary spending

Actively renegotiating vendor agreements and payment terms

#### **Deferring Cash Investments and Other Payments**

# Reducing capex and inventory spending

 Reduced planned inventory and corporate capex investments

# Curtailing synergy investments

 Focus on initiatives that are cash flow neutral or better in 2020

# Prioritizing shareholder returns

Temporarily suspending share repurchases and dividend payments



## **Strong Liquidity Position with Ample Runway**

Cash on hand on March 31 → \$651M

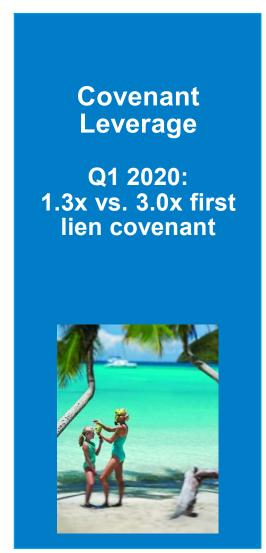
Additional cash from May Senior Notes Offering → \$500M

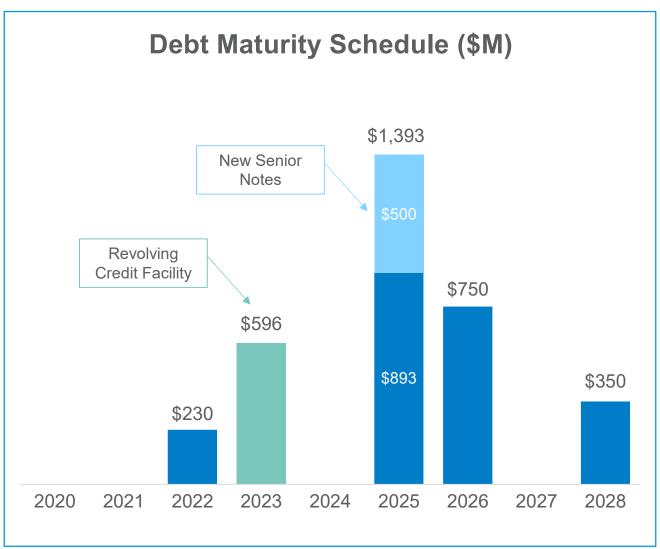
Gross securitizable notes receivable on March 31 → \$98M

Remaining warehouse capacity on April 30 → \$258M

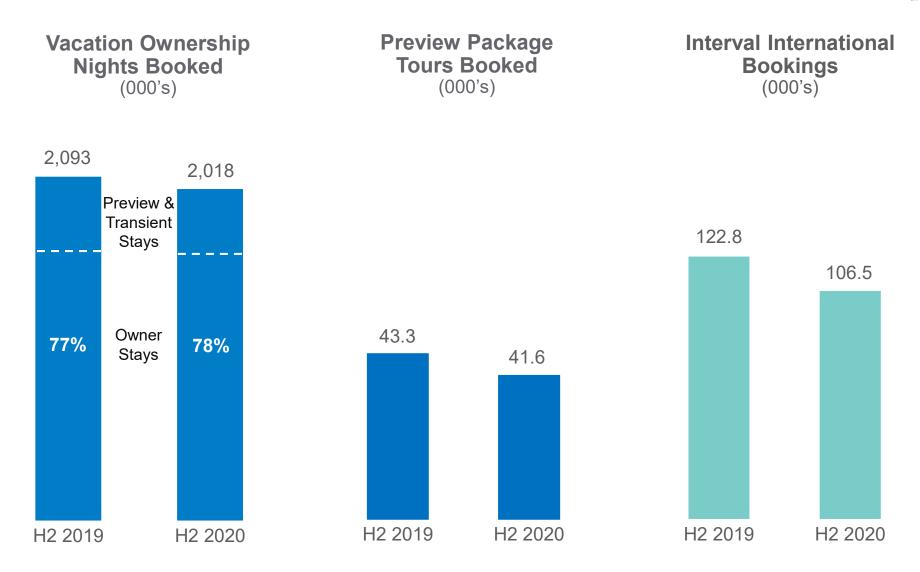
#### **No Long-Term Debt Maturities Before 2022**







#### **Substantial Second-Half Bookings and Tours**



## **Powerful Business Model Driving Long-Term Growth**



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#### **Leading Provider of Vacation Experiences**

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#### **Vacation Ownership**

7

Iconic brands

110

Resorts around the world

Over

660,000

Owner families









#### **Exchange and Third-Party Management**

Serving nearly

**2M** 

Members

Nearly

3,200

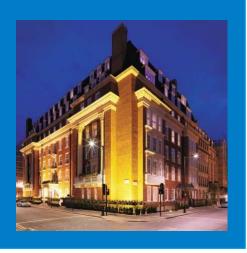
Exchange Resorts

Over

**170** 

Properties managed

Leading
Upper Upscale
& Luxury
Vacation
Ownership
Developer



#### We Have a Broad, Diverse Portfolio



#### Strengthened by the ILG Acquisition

# Vacation Ownership 88% of Revenues

- Sales of vacation ownership products & financing
- Management & rentals

















- Exchange
- Third-party management









#### More Diverse, Less Capital-Intensive Model





#### Now

**Business** 

Timeshare +
Residences +
Fractional

**Timeshare + Exchange** 

Development Model

Weeks-based

Points-based

**Funding** 

On balance sheet

**Capital-efficient** 

More diverse

Less capital intensive

Solid free cash flow



#### **Large And Attractive Addressable Market**

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>35M households – addressable market in U.S. alone

>\$130k median annual income

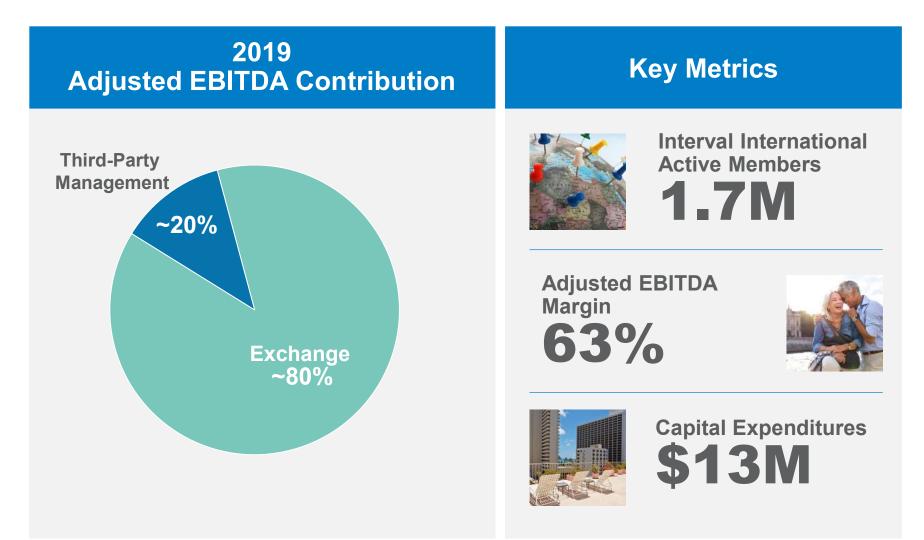
∼740 FICO score

\$1.5M median net worth



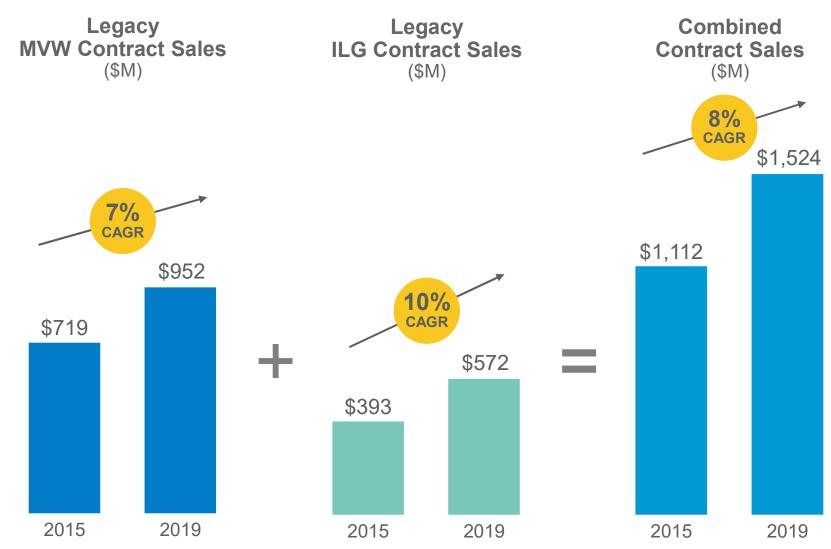
# High-Margin Exchange & Third-Party Management Business Provides Strong Free Cash Flow





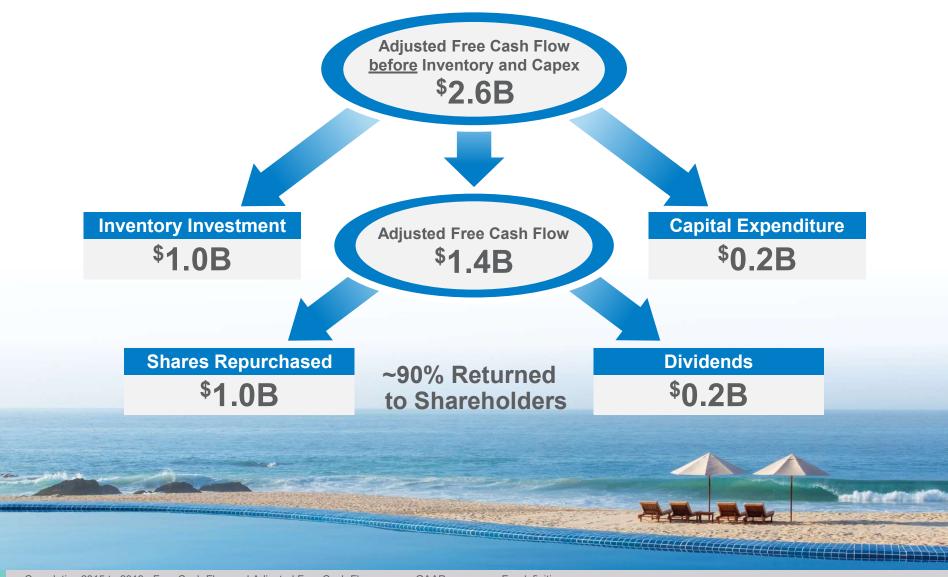
#### **Strong Performance Record**





## A Powerful Free Cash Flow Engine

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## **Powerful Business Model Driving Long-Term Growth**



- Well Positioned to Weather the Storm
- Unique Business Model
- Long-Term Growth Strategy



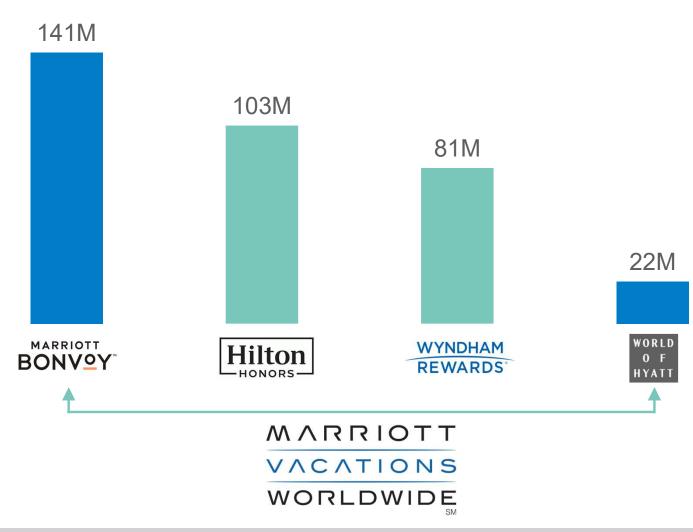
- Strengthen Our Digital Infrastructure
- Grow Online Tour Packages
- 3 Enhance Experiences



#### **Leveraging Strong License Relationships**







# **Acquired Brands Underrepresented in Major Markets**



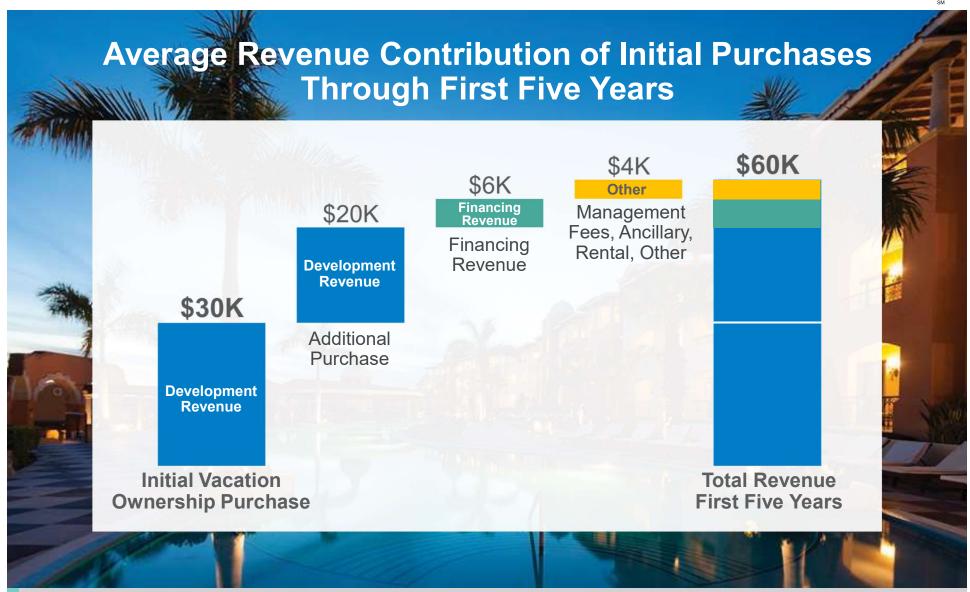
	MARRIOTT VACATION CLUB®	WESTIN° VACATION CLUB	SHERATON VACATION CLUB	HYATT RESIDENCE CLUB
• Las Vegas, NV	V			
Orlando, FL	V		V	
• Maui, HI		V		V
• Waikiki, HI*				
Big Island, HI	V			
• Urban	V			
Key West, FL				V
• Aruba	V			
Cancun, Mexico		V		
Los Cabos, Mexico	_	V		
Asia Pacific	V	11		

## **Focus on New Owners and Younger Generations**



### Adding New Owners to the System Grows Revenue

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### **Grow Exchange & Third-Party Management Business**

**Increase share of** wallet with enhanced product offerings



**Expand** distribution channels



**Grow affiliations** & management contracts



## On Track to Deliver \$125M+ in Cost Synergy Savings

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# ~\$70M Synergies

#### **COMPLETED INITIATIVES**

- Duplicate leadership positions and public company costs
- Process alignment
- G&A / infrastructure redundancies

September 2018

# ~\$55M+ Remaining Synergies PLANNED INITIATIVES

- Back of house technology and process consolidation
- Digital transformation
- Reduced systems

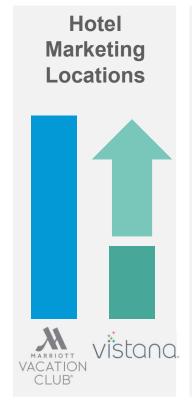
~\$125M+ Total synergies



#### **Capturing Revenue Synergies From ILG Acquisition**

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#### A few examples...











**Best Practices** 

Increased Market
Penetration

**Sales Excellence** 

## **Linking All Marriott-Branded Vacation Ownership Resorts**

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# Resilient Business Model With Balance Sheet and Liquidity to Weather The Storm



Quick Action Taken to Reduce Cash Burn and Preserve Liquidity



Ample Liquidity to Cover Capital Needs Through End of 2021



Resilient Business Model with History of Strong Performance



More Than 80% of U.S. Keys Located in Drive-To Destinations



Large Owner Base Committed to Taking Vacations in Future





#### Non-GAAP Financial Measures



In our presentation we report certain financial measures that are not prescribed by United States generally accepted accounting principles ("GAAP"). We discuss below our reasons for reporting these non-GAAP financial measures, and we've made footnote references to them on the preceding pages. Although we evaluate and present these non-GAAP financial measures for the reasons described below, please be aware that these non-GAAP financial measures have limitations and should not be considered in isolation or as a substitute for revenues, net income or any other comparable operating measure prescribed by GAAP. In addition, these non-GAAP financial measures may be calculated and / or presented differently than measures with the same or similar names that are reported by other companies, and as a result, the non-GAAP financial measures we report may not be comparable to those reported by others.

We evaluate non-GAAP financial measures, including Adjusted EBITDA and Adjusted Free Cash Flow, that exclude certain items such as cost reimbursements, acquisition related, organizational and separation related, litigation, and other charges, because these non-GAAP financial measures allow for period-over-period comparisons of our on-going core operations before the impact of these items. These non-GAAP financial measures also facilitate our comparison of results from our on-going core operations before these items with results from other vacation ownership companies.

Adjusted Earnings Before Interest Expense, Taxes, Depreciation and Amortization ("Adjusted EBITDA"). We define Adjusted EBITDA as earnings, or net income attributable to common shareholders, before interest expense (excluding consumer financing interest expense associated with term loan securitization transactions), provision for income taxes, depreciation, amortization, certain items (as itemized in the discussion of Adjusted Net Income Attributable to Common Shareholders above), and share-based compensation expense. For purposes of our Adjusted EBITDA calculation, we do not adjust for consumer financing interest expense associated with term loan securitization transactions because we consider it to be an operating expense of our business. We consider Adjusted EBITDA to be an indicator of operating performance, which we use to measure our ability to service debt, fund capital expenditures and expand our business. We also use Adjusted EBITDA, as do analysts, lenders, investors and others, because this measure excludes certain items that can vary widely across different industries or among companies within the same industry. For example, interest expense can be dependent on a company's capital structure, debt levels and credit ratings. Accordingly, the impact of interest expense on earnings can vary significantly among companies. The tax positions of companies can also vary because of their differing abilities to take advantage of tax benefits and because of the tax policies of the jurisdictions in which they operate. As a result, effective tax rates and provision for income taxes can vary considerably among companies. Adjusted EBITDA excludes depreciation and amortization because companies utilize productive assets of different ages and use different methods of both acquiring and depreciating productive assets. These differences can result in considerable variability in the relative costs of productive assets and the depreciation and amortization expense among companies. Our Adjusted EBITDA also excludes share-based compensation expense to address considerable variability among companies in recording compensation expense because companies use share-based payment awards differently, both in the type and quantity of awards granted. We evaluate Adjusted EBITDA as an indicator of operating performance because it allows for period-over-period comparisons of our on-going core operations before the impact of these items, and it facilitates our comparison of results from our on-going core operations before the impact of these items with results from other vacation ownership companies.

Free Cash Flow and Adjusted Free Cash Flow. We evaluate Free Cash Flow and Adjusted Free Cash Flow as liquidity measures that provide useful information to management and investors about the amount of cash provided by operating activities after capital expenditures for property and equipment, changes in restricted cash, and the borrowing and repayment activity related to our securitizations, which cash can be used for strategic opportunities, including acquisitions and strengthening the balance sheet. Adjusted Free Cash Flow, which reflects additional adjustments to Free Cash Flow for the impact of ILG-acquisition costs, litigation, and other cash charges, allows for period-over-period comparisons of the cash generated by our business before the impact of these items. Analysis of Free Cash Flow and Adjusted Free Cash Flow also facilitates management's comparison of our results with our competitors' results.

#### **Non-GAAP Financial Measures**



Revenues Excluding Cost Reimbursements. Cost reimbursements revenue includes direct and indirect costs that property owners' associations and joint ventures we participate in reimburse to us, and relates, predominantly, to payroll costs where we are the employer. As we record cost reimbursements based upon costs incurred with no added markup, this revenue and related expense has no impact on net income attributable to us because cost reimbursements revenue net of reimbursed costs expense is zero. We consider revenues excluding cost reimbursements to be a meaningful metric as it represents that portion of revenue that impacts net income attributable to us.

	Exchange &		Vacation		1				VO and Exchange & Third Party		% Vacation Ownership	% Exchange and Third Party
(In millions)	Third	l Party	Ow	nership	(	Other		Total	A	djusted	Revenues	Revenues
Revenues												
Sale of vacation ownership products	\$	-	\$	1,390	\$	-	\$	1,390	\$	1,390		
Management and exchange		298		509		147		954		807		
Rental		61		562		5		628		623		
Financing		4		271		-		275		275		
Cost reimbursements		91		1,137		(120)		1,108		1,228		
Total revenues		454		3,869		32		4,355		4,323		
Less: cost reimbursements		(91)		(1,137)		120		(1,108)		(1,228)		
Total revenues excluding cost reimbursements		363		2,732		152		3,247		3,095	88%	12%

Adjusted EBITDA Margin. We calculate Adjusted EBITDA Margin by dividing segment or total company Adjusted EBITDA, where applicable, by segment or total company revenues excluding cost reimbursements, where applicable. We consider Adjusted EBITDA Margin to be an indicator of operating performance for our segments and total company, and believe it provides useful information to investors, because it demonstrates the diversity of our business model and provides perspective regarding how much of our total Adjusted EBITDA Margin comes from each segment and the total company.

Adjusted EBITDA Contribution. We calculate Adjusted EBITDA Contribution by adding up the results of operations from our Development, Resort management / Management and exchange, Rental and Financing businesses, excluding allocations for general and administrative costs, royalty fees, and add backs for share-based compensation and depreciation, and then dividing that result by each business' results of operations, as reconciled herein. We consider Adjusted EBITDA Contribution to be an indicator of operating performance for our collective and separate businesses, and believe it provides useful information to investors, because it demonstrates the diversity of our business model and provides perspective regarding how much of our total Adjusted EBITDA comes from each of our businesses.

	2	019	Adjusted				
	Adj	justed	EBITDA Margin**				
(\$'s in millions)	EBITDA	A Margin**	Contribution <sup>(1)</sup>				
Development margin	\$	316	28%				
Management and exchange margin		405	36%				
Rental margin		212	19%				
Financing margin		179	17%				
Total adjusted EBITDA margin	\$	1,112	100%				

<sup>(1)</sup> Represents the contribution toward Adjusted EBITDA.

#### NON-GAAP FINANCIAL MEASURES

#### 2019 Net Income



	2019				
REVENUES					
Sale of vacation ownership products	\$	1,390			
Management and exchange		954			
Rental		628			
Financing		275			
Cost reimbursements		1,108			
TOTAL REVENUES		4,355			
EXPENSES					
Cost of vacation ownership products		356			
Marketing and sales		762			
Management and exchange		506			
Rental		416			
Financing		96			
General and administrative		300			
Depreciation and amortization		141			
Litigation charges		7			
Royalty fee		106			
Impairment		99			
Cost reimbursements		1,108			
TOTAL EXPENSES		3,897			
Gains and other income		16			
Interest expense		(132)			
ILG acquisition-related costs		(118)			
Other		1			
INCOME BEFORE INCOME TAXES AND					
NONCONTROLLING INTERESTS		225			
Provision for income taxes		(83)			
NET INCOME		142			
Net loss attributable to noncontrolling interests		(4)			
NET INCOME ATTRIBUTABLE TO					
COMMON SHAREHOLDERS	\$	138			

#### NON-GAAP FINANCIAL MEASURES

## Cumulative Adjusted Free Cash Flow – 2015 through 2019



(In millions)	2015		5 2016		2017		2018		2019		Cumulative	
Net cash provided by operating activities	\$	109	\$	141	\$	142	\$	97	\$	382	\$	871
Capital expenditures for property and equipment (excluding inventory):												
Other		(36)		(35)		(26)		(40)		(46)		(183)
Investment in operating portion of Surfers Paradise hotel that will be sold		(47)		-		-		-		-		(47)
Change in restricted cash		37		5		-		-		-		42
Borrowings from securitization transactions		255		377		400		539		1,026		2,597
Repayment of debt related to securitizations		(278)		(323)		(293)		(382)		(880)		(2,156)
Free cash flow		40		165		223		214		482		1,124
Adjustments:												
ILG acquisition-related costs		-		-		-		162		81		243
Litigation settlements		-		-		-		18		22		40
Inventory / other payments associated with capital efficient inventory arrangements		-		-		-		(33)		(27)		(60)
Net insurance proceeds from business interruption claims		-		-		-		(57)		(41)		(98)
Borrowings from non-traditional securitization transaction		-		-		-		-		(59)		(59)
Organizational and separation-related, litigation and other charges		8		-		-		-		-		8
Proceeds from sale of operating portion of Surfers Paradise hotel 1		47		-		-		-		-		47
Accelerated payment of liability for Marriott Rewards customer loyalty program <sup>2</sup>		66		-		-		-		-		66
Other <sup>3</sup>		-		-		-		6		(21)		(15)
Borrowings available from the securitization of eligible vacation ownership notes		68		(5)		45		(31)		58		135
receivable <sup>4</sup>												
Change in restricted cash		-		-		(15)		(14)		(31)		(60)
Adjusted free cash flow	\$	229	\$	160	\$	253	\$	265	\$	464	\$	1,371

NOTE: Beginning in fiscal year 2017, we now present the change in restricted cash as an adjustment to free cash flow, rather than including the change in restricted cash in free cash flow, but have not restated prior year presentation for this change.

<sup>1</sup> Represents the estimated investment in, as well as the proceeds from the subsequent sale of, the operating portion of the Surfers Paradise hotel.

<sup>&</sup>lt;sup>2</sup> Represents the portion of the Q1 2016 liability for Marriott Rewards customer loyalty program payment that was accelerated into Q4 2015.

<sup>&</sup>lt;sup>3</sup> 2018 - primarily an adjustment to exclude losses resulting from fraudulently induced electronic wire payment disbursements made to third parties; 2019 - primarily \$21 million to exclude prior year Legacy-ILG net tax refunds and \$2 million recovery of a portion of the fraudulently induced electronic payment disbursements made in 2018, offset partially by \$2 million of integration related IT costs.

<sup>&</sup>lt;sup>4</sup> Represents the net change in borrowings available from the securitization of eligible vacation ownership notes receivable between year ends.