

## Marriott Vacations Worldwide Recognized with Multiple Awards at ARDA Spring Conference 2024

Apr 24, 2024

ORLANDO, Fla.--(BUSINESS WIRE)--Apr. 24, 2024-- Marriott Vacations Worldwide Corporation (NYSE: VAC), a leading global vacation company with a portfolio of trusted, globally recognized travel brands, is proud to announce it has been honored with 11 awards by the American Resort Development Association (ARDA), a nonprofit trade association that advocates for the timeshare industry.

Each year at its annual spring conference, ARDA recognizes groups and individuals who exhibit professional excellence and/or have achieved significant accomplishments in the areas of marketing and sales; management and administration; advertising, promotion, and communications; and resort design. The organization also offers ARDA Circle of Excellence (ACE) awards, which honor those who have attained the highest level of excellence in the resort industry. This year, Marriott Vacations Worldwide is delighted to congratulate the 2024 ARDA award winners:

- ACE Philanthropy and Community Service Award: MVW Maui Wildfires Support Effort for the tireless work of hundreds of associates from all business areas who assisted more than 1,600 affected associates.
- Sales Team: Marriott's Oceana Palms Sales Team for a record-breaking year that set a new industry standard and accomplishments in overall budget, volume per guest, revenue production, and customer satisfaction scores.
- Salesperson In-House: Tony Quach for becoming the top salesperson at MVW and delivering record-breaking volume per guest while on the sales line at Marriott's Ko Olina Beach Club in Hawai'i.
- Human Resources Team: HR Maui Wildfires Response Team for altering communications channels, delivering pay and benefits to more than 1,600 affected associates, and swiftly adjusting programs to support them.
- Training and Development Team: Life Fulfilled Learning Map Team for developing a new approach to brand-specific training programs that is interactive, immersive, and centered around a visual "learning map."
- Technology Project Team: Website Technology Project Team, Hyatt Vacation Ownership, for combining two separately branded websites under one new umbrella brand to provide Owners with expanded vacation offerings and a modern digital experience.
- Resort Operations Team Member: Howard Francis for winning over guests with his charm and vibrant personality as a Pool Server at Marriott's Crystal Shores in Florida and helping to pilot a mobile ordering program.
- Housekeeping Manager: Eric Mearn for exemplary performance including a 100% associate engagement rating, a 98.1% Guest Satisfaction Survey score in resort cleanliness, and promotion of diversity and inclusion at Marriott Vacation Club at Custom House. Boston.
- **Newsletter:** *Triumphs* for Interval International's new publication that increases customer engagement by celebrating Interval's network of global clients who are leading the way with exceptional products and innovative travel offerings.
- **Digital Magazine: Interval World** for Interval International's digital publication that highlights an array of vacation possibilities while engaging members on their preferred device and in their preferred language.
- Sales Center: Marriott's Bali Nusa Dua Terrace in Indonesia for its highly detailed design and craftsmanship that reflects the joy and spirit of the local Balinese customs while embracing modern features in the sophisticated space.

"I am honored to work alongside these incredibly deserving individuals and teams," said John Geller, President and CEO of Marriott Vacations Worldwide. "They have made outstanding contributions to our business and our industry, not just during the past year but every day. I am proud to join this celebration of their hard work and dedication."

## **About Marriott Vacations Worldwide Corporation**

Marriott Vacations Worldwide Corporation is a leading global vacation Company that offers vacation ownership, exchange, rental and resort and property management, along with related businesses, products, and services. The Company has approximately 120 vacation ownership resorts and approximately 700,000 owner families in a diverse portfolio that includes some of the most iconic vacation ownership brands. The Company also operates exchange networks and membership programs comprised of more than 3,200 affiliated resorts in over 90 countries and territories and provides management services to other resorts and lodging properties. As a leader and innovator in the vacation industry, the Company upholds the highest standards of excellence in serving its customers, investors and associates while maintaining exclusive, long-term relationships with Marriott International, Inc. and an affiliate of Hyatt Hotels Corporation for the development, sales and marketing of vacation ownership products and services. For more information, visit <a href="https://www.marriottvacationsworldwide.com">www.marriottvacationsworldwide.com</a>.

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Source: Marriott Vacations Worldwide Corporation